



**EUROPEAN TOUCH™**  
*The World's Finest Pedicure Spas*

# RINATO XL SPA

**OWNER'S MANUAL**



# Certificate of Compliance

For

## European Touch

8301 W. Parkland Court  
Milwaukee, WI  
U.S.A. 53223

For Compliance of:

**Equipment: Whirlpool Pedicure Spa**  
**Rated: 220-240VAC, 50Hz, 7.5A**

To the following standard(s):

- UL 60335-1:2002
- UL 1647:2001
- CAN/CSA E60335-2-32:2001
- CAN/CSA E60335-1:1994
- EN 55014-2 (Generic): 2003
- EN 61000-4-2 (Criteria C): 2001
- EN 61000-4-3:2002
- EN 61000-4-4: 1995
- EN 61000-4-5: 2001
- EN 61000-4-6: 2001
- EN 61000-4-11: 2004

Technical Report No: NI802326  
Issue Date: April 11, 2008  
Expiry Date: January 25, 2009

  
Kavinder Dhillon



Refer to project file for complete information on Certificate

[info@labtestcert.com](mailto:info@labtestcert.com)

[www.labtestcert.com](http://www.labtestcert.com)



## EUROPEAN TOUCH - LIMITED CONDITIONAL\* WARRANTY

European Touch Holdings, Inc. (“European Touch”) conditionally warrants your pedicure spa (the “Pedicure Spa”) in accordance with the terms and conditions set forth below for a period of one (1) year commencing on the original date of shipment of the Pedicure Spa to you. The warranty only applies to the Pedicure Spa’s original end-user owner or customer (the “Customer”). This Conditional Warranty is non-transferable and replaces any warranties previously published by European Touch.

If examination of the Pedicure Spa by European Touch during the applicable warranty period shows it to have a defect in material or workmanship, European Touch will, at its option, repair or replace the defective component or part thereof. Further, European Touch may, at its discretion, replace a defective component or part with a refurbished component or part, or may replace the Pedicure Spa with a refurbished pedicure spa. If European Touch elects to replace the Pedicure Spa, the replacement pedicure spa must be comparable in style and size to the Pedicure Spa. The Customer shall bear all charges incurred for the shipment to it of replacement components or parts, or a replacement pedicure spa, and the cost of all labor incurred in repairing defects in the Pedicure Spa or repairing or replacing any of its defective components or parts.

The foregoing limited warranty does not apply:

- to the Pedicure Spa, or any components or parts thereof, if subjected to misuse or neglect or if accidentally or intentionally damaged.
- to the Pedicure Spa, or any components or part, if altered or modified in any way.
- to any expenses incurred by the Customer or any third party, including labor or material, during investigation, removal or reinstallation of the Pedicure Spa or any defective components or parts.
- to any damage to or impairment of the Pedicure Spa, or any components or parts thereof, caused by any casualty, including without limitation, accident, fire, wind, floods, acts of nature or attempted theft.
- to any workmanship of a fabricator (other than European Touch) or installer of the Pedicure Spa.
- if damage to pump parts and/or motor parts is due to obstructed plumbing.
- if the Pedicure Spa is removed from its place of initial installation.
- to staining, fading, or discoloration of any portion of the Pedicure Spa caused by water additives or improper water treatment.
- to staining, fading or discoloration of the Pedicure Spa’s upholstered seat, armrests or footrests.
- to malfunctions or damage caused by improper installation of the Pedicure Spa, including, but not limited to, failure to meet local, state, or local plumbing, electrical and building codes.
- to damage resulting from a person standing in the Pedicure Spa’s basin or other similar stress to that basin.
- to freight damage.
- to damage incurred to the Pedicure Spa while in possession of any party other than European Touch.

This forgoing conditional limited warranty is also conditional upon:

- the Pedicure Spa being installed by a licensed professional in accordance with European Touch’s installation instructions.
- the proper use of cleaning and sanitizing solutions in accordance with the instruction labels provided by



European Touch. Repeated use of concentrated chlorine (bleach) or other chemicals will void this limited warranty.

- avoidance of the use of ionic detox machines that submit any metallic part to reverse electroplating; this use will destroy plated parts and void the warranty.
- shipment, if requested, to European Touch of Pedicure Spa parts or components thought to be defective. Parts or components may only be returned if authorized in advance by European Touch. All returns must be freight prepaid.
- determination by European Touch, in its reasonable discretion, that there exists a defect in material or workmanship.

Repair or replacement of any part or component under this Limited Warranty, or furnishing a replacement pedicure spa, shall not extend the duration of the warranty with respect to such repaired or replaced part beyond the stated warranty period. When a part or component is replaced, it will be under warranty for 90 days, or for the remaining life of original warranty, whichever period is greater.

Customer agrees by using the Pedicure Spa that

- THE OBLIGATION OF EUROPEAN TOUCH SHALL NOT EXTEND TO INDIRECT OR CONSEQUENTIAL DAMAGES OR INJURY WHICH MAY RESULT FROM SUCH USE
- that the obligations of European Touch are limited to those set forth herein
- this warranty is limited to the original owner/end-user and is non-transferable
- European Touch shall not be liable for any other obligations or liabilities, including, but not limited to: obligations or liabilities arising out of breach of contract or warranty, negligence, or other tort or any theory of strict liability with respect to the Pedicure Spa or parts or components thereof or any acts or omissions of European Touch
- Any assistance European Touch provides to the Customer outside of terms, limitations, or exclusions of this limited warranty will not constitute a waiver of any of the foregoing terms, limitations, or exclusions, nor will such assistance extend or revive the warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, AND ALL SUCH OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS LIMITED WARRANTY. NO DEALER OR OTHER PERSON HAS ANY AUTHORITY TO BIND EUROPEAN TOUCH TO CHANGES OR ADDITIONS TO THIS WARRANTY OR ITS PRODUCTS. ACCORDINGLY, EUROPEAN TOUCH IS NOT RESPONSIBLE FOR ANY SUCH OUTSIDE WARRANTIES OR REPRESENTATIONS.

IN NO EVENT SHALL EUROPEAN TOUCH BE LIABLE IN ANY WAY FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES OF ANY NATURE WHATSOEVER, OR FOR ANY AMOUNTS IN EXCESS OF THE SELLING PRICE OF THE PEDICURE SPA OR ANY COMPONENTS OR PARTS THEREOF FOUND TO BE DEFECTIVE. THIS LIMITED WARRANTY GIVES THE CUSTOMER SPECIFIC LEGAL RIGHTS. THE CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY EACH JURISDICTION.

**Should your Pedicure Spa require service due to a defect or malfunction, please contact:**

European Touch – Technical Support

800.626.6912 | 414.357.7016 | f: 414.357.6360

email: [service@europeantouch.com](mailto:service@europeantouch.com) | website: [europeantouch.com](http://europeantouch.com)

# OWNER'S MANUAL FOR RINATO XL SPA™

## IMPORTANT INFORMATION

Serial Number:\* \_\_\_\_\_

Installed by: \_\_\_\_\_

Installation Date: \_\_\_\_\_

Purchased Through (Name of Beauty Supply Distributor): \_\_\_\_\_

Purchase Date: \_\_\_\_\_

\*Serial Number is located  
under the seat in the back  
of the unit.





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Thank you for selecting EUROPEAN TOUCH, the leading designer, manufacturer, and marketer of pedicure spas in North America. The Rinato XL™ Spa (herein referred to as pedicure spa) is an innovative pedicure spa that has been designed to serve you dependably for many years. Please take time to thoroughly read this entire manual before installation and use. If you have any problems or have questions regarding your pedicure spa, please contact EUROPEAN TOUCH's Technical Support Department at 1-800-626-6912, Monday through Friday 8:00 AM to 6:30 PM Central Time. After hours calls are recorded and attended to the next business day.

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## IMPORTANT SAFETY INSTRUCTIONS

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When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using the Pedicure Spa.

**WARNING** – To reduce the risk of burns, fire, electric shock, or injury to persons:

- 1) Use the Pedicure Spa only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 2) Never operate the Pedicure Spa if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- 3) Never drop or insert any object into any opening.
- 4) Do not use outdoors.
- 5) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

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**PLEASE SAVE THIS BOOK!**

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## DANGER: Please Read Carefully.

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- 1) Never use pins or other metallic fasteners with this appliance.
- 2) Carefully examine the covering before each use.
- 3) Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- 4) Keep Dry – Do not operate in a wet or moist condition.

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## WARNINGS

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- 1) **WARNING: RISK OF ELECTRIC SHOCK;** do not permit electric appliances (such as a hair dryer, lamp, telephone, radio, or television) within 5 feet of this hydromassage bathtub.
- 2) **CAUTION:** Test the ground fault circuit interrupter protecting this appliance periodically in accordance with the manufacturer's instructions.
- 3) Temperatures sufficiently high to cause burns may occur regardless of the control setting.
  - a. Do not use on...
    - Infants
    - Invalids
    - Sleeping or unconscious person.
  - b. Do not use on...
    - Insensitive skin
    - Person with poor blood circulation.

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**Note: Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.**

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- 4) Excessive water temperature is dangerous and should be checked before use. Maximum operating water temperature should not exceed 105° F (41° C) and the maximum supply water temperature should not exceed 150° F (65° C).
- 5) Always enter and exit the pedicure spa slowly and carefully.
- 6) Never bring or operate any electrical devices into or near the pedicure spa.
- 7) This pedicure spa has a weight capacity of 350 pounds.
- 8) Do Not Crush – Avoid sharp folds.
- 9) Do not stand on or in appliance.
- 10) Use only while seated.
- 11) Keep children away from extended leg supports.
- 12) Connect this appliance to a properly grounded outlet only. See Grounding Instructions within the installation manual.
- 13) Spa basin shall not be used by maintenance or cleaning crew as a slop sink.

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**Note: Always verify maximum water temperatures with your local & state codes.**

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## IMPORTANT REQUIREMENTS

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EUROPEAN TOUCH requires that you contact your local licensed plumber and licensed electrician to install your new pedicure spa. Installation must be in compliance with all your local and state building codes. Your pedicure spa cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature, and required drainage capabilities. Contact your local building inspector for information and local code compliance procedures that need to be followed when having your pedicure spa installed. Subsequent inspections and approvals that may be required are the responsibility of the purchaser. **(See limited warranty regarding incidental or consequential exclusions – page 2).**

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## HEALTH RISK WARNING

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Individuals whose feet or legs are inflamed or have open wounds should not be allowed to use the pedicure spa at any time. Nail technicians should advise clients to consult their physician before using the pedicure spa if there is any sign of fungal infection, swelling, fracture, or persistent pain. In some cases, diabetics may experience improved circulation in their feet, but should first consult their physician prior to receiving a pedicure. If the client experiences any pain or discomfort, discontinue the use of the pedicure spa immediately.

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**Your client's massage and pedicure spa experience should be pleasant and comfortable.**

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## PEDICURE SPA SPECIFICATIONS

- Hot and cold water supply lines required (hot and cold shut offs may be installed under pedicure spa base)
- Pedicure spa must be installed by a licensed electrician and a licensed plumber, conforming to all local and national electrical codes
- **NOTE: Due to our policy of continuous improvements, all specifications are subject to change without notice. All dimensions and weights are approximate.**

## SHIPPING INFORMATION

**Carton Dimensions:** 65”L (165cm) x 36W (84cm) x 41”H (104cm) – includes Spa, carton, and pallet  
65”L (165cm) x 36W (84cm) x 53”H (135cm) – includes Spa, carton, pallet, and accessories

**Weight:** 280 lbs. (119 kg) - includes spa, carton, pallet

## SPA INFORMATION

- Overall dimensions, seat upright and forward:** 59”L (150cm) x 31.5”W (80cm) x 54”H (137cm)
- Minimum area required for full chair movement:** 76”L (193cm) x 46”W (117cm) x 57”H (145cm)
- Empty weight (complete):** 195lbs (88kg)
- Water Fill Line Capacity:** 4.5 U.S. gallons (17 Liters)
- Whirlpool pump motor:** 110V: 1/6 HP, 110V, 60Hz  
220V: 1/6 HP, 220V, 50/60Hz
- Seat upholstery:** Polyurethane
- Seat and back motors:** 24V DC Linear Actuators. Spa requires 17” (44cm) of space between pedicure spa and wall
- Brushless Roller Massage motor:** 12V AC, Adapter included (alternate voltages available)
- Power source:** 110V: 110V AC, 2.75 Amps, 60 Hz (GFCI Protected)  
220V: 220V AC, 2.75 Amps, 50/60 Hz (GFCI Protected)
- Construction:** Steel Frame with ABS-backed acrylic shells and basin, pre-plumbed
- Clean Touch™ Pipe-Free® Technology:** 4 water massage channels, no closed loop circulating pipes, fully drained. System employs three part assembly that twists from the basin for easy cleaning.
- Electrical switches:** On/Off switch for pump. Dual hand-held, low voltage remote controls for massage motors and seat forward/back position. Hot and Cold water supply lines required.
- Compliances:** Tested according to CAN/CSA-E60335-1:1994, CAN/CSA-E60335-2-32:2001, UL 60335-1:2002, & UL 1647:2001
- Electrostatic Limits:** This unit may lose one or more functions when electrostatic contact discharge in excess of 4KV gets into accessible conductive part of the unit and can be restored by resetting the unit.  
AC input power port and can be restored by resetting the unit.  
This unit may lose one or more functions when subjected to fast transient voltages in excess of 0.5KV at 5 KHz repetition frequency and cannot be restored.
- Limited warranty:** One (1) year on parts from date of shipment. Labor is not included. See page 3 for full warranty.

## AIR CARESS RELAXATION SYSTEM AND REMOTE CONTROL

### Turning On/Off

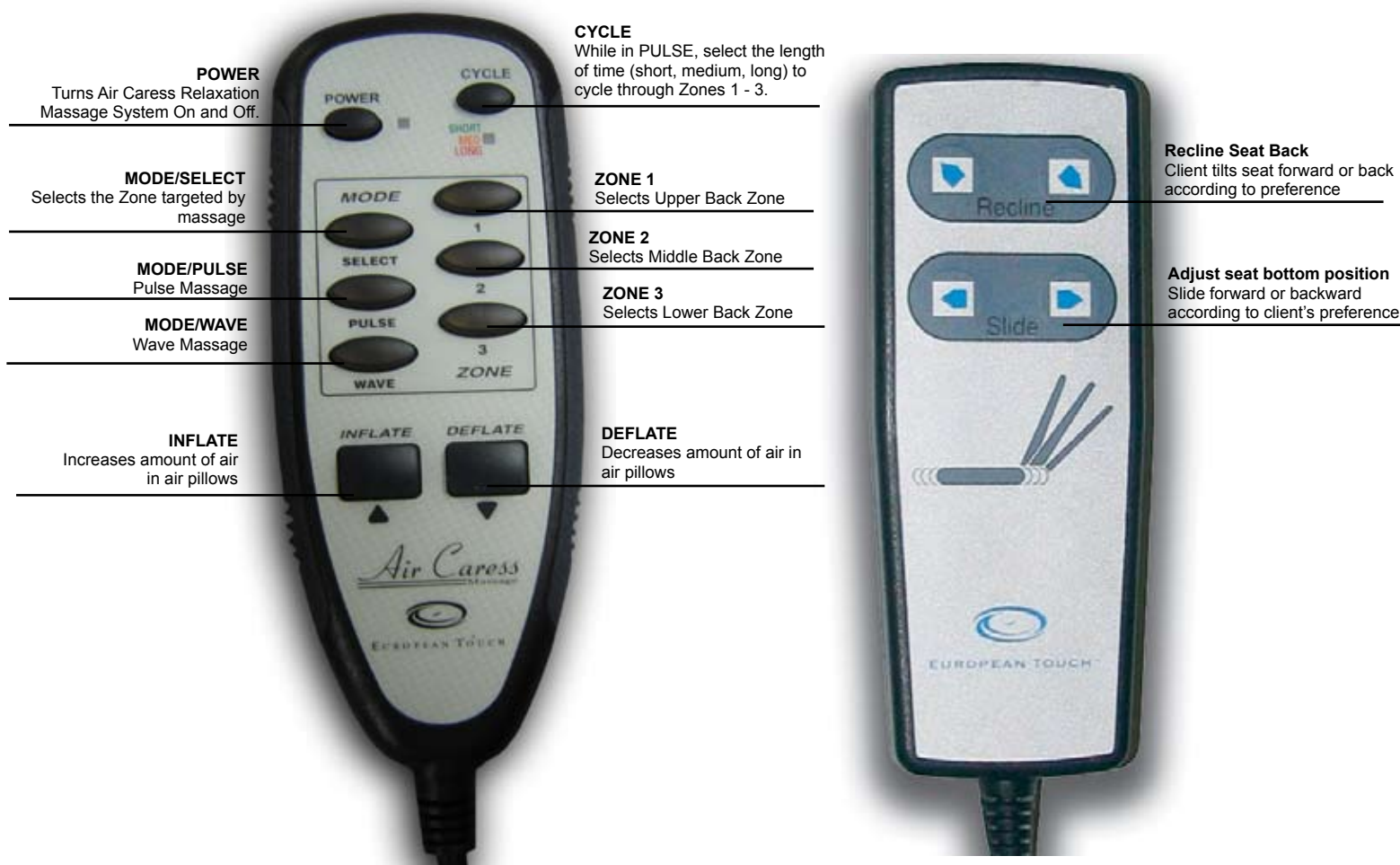
1. Press "Power" button to turn on
2. Repeat step 1 to turn off.

### Inflate/Deflate Air Pillows for a Customized Massage

1. Press "Select" button
2. Choose any combination of Zones (1 – 3) by pressing corresponding button(s).
3. INFLATE or DEFLATE air pillows as desired by pressing and holding corresponding button

### Select Massage Type

1. Target three areas of the back by pressing any one, or a combination of, Zones (1 – 3).  
Zone 1 – Upper portion, Zone 2 – Middle Portion, Zone 3 – Lower Portion
2. Choose between PULSE or WAVE by pressing corresponding button. PULSE cycles through the Zones and length of time spent on each zone is adjusted by pressing the "Cycle" button.



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## SOUND OPTIONS – PRESS PLAY FOR PAMPERING

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Your Rinato XL Spa may be equipped with one of two Sound options, if opted for at time of ordering from European Touch. If equipped, both options are compatible with any portable music player or audio/visual device that utilizes a 1/8" headphone jack.

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### **Equipped with Hard-wire option:**

Use the headphone jack on the back of the client chair. Plug headphones into the jack on the back of the chair, and plug device into chair using the provided cord on the right side of the client chair.

Adjust volume and other settings using the device's options.

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### **Equipped with Speakers in Neck Pillow**

If your Rinato XL Spa is equipped with speakers, your speakers will be sewn inside the neck pillow head rest.

To use, plug any portable music player or audio/visual device into the jack located on the back on the client seat, using the included 1/8" wire, and the audio will be heard from the speakers in the neck pillow head rest.

Adjust volume and other settings using the device's options.

## WIRED SOUND OPTION – HARD-WIRED FOR SOUND

1/8" (3.5mm) Headphone Jack

***Plug in Headphones or Portable Speakers***

Plug Audio/Visual Device into Spa using provided cord.

When not in use, stow away the end of the headphone plug cable in the Massage Remote pocket.



## WIRED SOUND OPTION - EQUIPPED WITH SPEAKERS IN NECK PILLOW

Plug Audio/Visual Device into Spa using provided 1/8" (3.5mm) cord.

Audio heard from speakers located in neck pillow



**COMPONENT REFERENCE – CLEAN TOUCH PIPE-FREE TECHNOLOGY**



On/Off Button  
*(shown with PDP option)*



On/Off Button  
*(shown without PDP option)*




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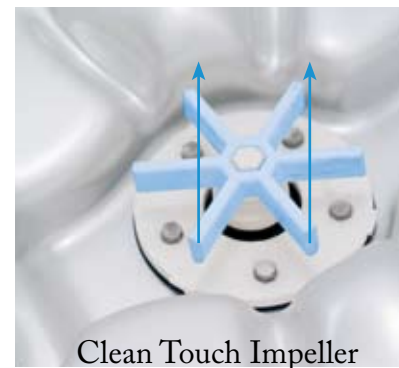
**Note: Using fingernails, rather than pads of the fingers, to operate On/Off Button will damage the button and replacement will not be covered under warranty!**

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## REMOVING THE CLEAN TOUCH ASSEMBLY FROM THE BASIN FLOOR



Clean Touch Assembly



Clean Touch Impeller

1. Remove the Clean Touch Assembly by turning it clockwise (if necessary, the front “nose” (highlighted in blue to show detail) may be used for leverage) from the basin floor.
2. Separate the Clean Touch Inlet Cover from base by twisting counter-clockwise.
3. Remove the impeller (highlighted in blue to show detail) by lifting from the basin.

## PEDICURE PRODUCT GUIDELINES

Because there are many different products on the market, it is difficult to list all of the pedicure products that are safe to use in our pedicure spas. However, the following guidelines can be used:

- Do not use any products containing a foaming agent; this will cause excessive foam.
- It has been determined that products containing non-dissolving abrasives (such as sand and sea salts) will not harm the internal component structure of your pedicure spa as long as the entire EUROPEAN TOUCH cleaning requirements are followed without deviation.
- Oil based products may be used in your pedicure spa as long as the cleaning requirements are met.
- Please use pedicure products and cleaning solutions in accordance with each manufacturer’s directions.
- ***It is your responsibility to understand and follow your state’s regulations regarding product cleaning and disinfecting requirements.***

EUROPEAN TOUCH pedicure spas will give you many years of service as long as proper precautions, precise cleaning, and operating instructions are followed. It is the responsibility of the pedicure spa user to properly clean and maintain the pedicure spa.

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## CLEANING AND DISINFECTING PEDICURE EQUIPMENT

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These are recommended procedures for cleaning and disinfecting all types of pedicure equipment, including whirlpool units, air-jetted basins, pipe-less and all non-whirlpool basins, sinks, bowls and tubs. In all cases described below, we recommend using an EPA registered hospital liquid disinfectant that the label claims is a bactericide, virucide and fungicide. Always record the time each cleaning procedure is performed in a salon pedicure cleaning log, for your convenience, a sample Cleaning and Disinfecting log sheet is located on page 19. A patron or state board representative may request to see your pedicure spa cleaning log.

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### **“Pipe-less” foot spas** - *For units with footplates, impellers, impeller assemblies and propellers*

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#### ***After every client:***

1. Drain all water from the basin.
2. Remove impeller, footplate and any other removable components according to the manufacturer's instructions.
3. Thoroughly scrub impeller, footplate and/or other components and the areas behind each with a liquid soap and a clean, disinfected brush to remove all visible residue, then reinsert impeller, footplate and/or other components.
4. Refill the basin with water and circulate the correct amount (read the label for mixing instructions) of the EPA registered hospital disinfectant through the basin for ten minutes.
5. Drain, rinse and wipe dry with a clean paper towel.

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#### **At the end of every day**

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1. Fill the basin with warm water and chelating detergent (cleansers designed for use in hard water) and circulate the chelating detergent through the spa system for five to ten minutes (follow manufacturer's instructions). If excessive foaming occurs, discontinue circulation and let soak for the remainder of the ten minutes.
2. Drain the soapy solution and rinse the basin.
3. Refill the basin with clean water and circulate the correct amount (read the label for mixing instructions) of the EPA registered hospital disinfectant through the basin for ten minutes.
4. Drain, rinse and wipe dry with a clean paper towel.

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#### **At least once each week**

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1. Do not drain the disinfectant solution - Turn off the unit and leave the disinfecting solution in the unit overnight.
2. In the morning drain, rinse and wipe dry with a clean paper towel.

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## ADDITIONAL INFORMATION ABOUT DISINFECTANTS AND DETERGENT CLEANERS

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- A. EPA registered liquid disinfectants used in the salon:
- i. must have the words 'bactericidal, fungicidal and virucidal' and 'hospital' on the label.
  - ii. must be mixed, used, stored and disposed of according to manufacturer's label instructions.  
**\*It is against Federal Law to use an EPA registered disinfectant contrary to its label.**
  - iii. must be prepared fresh every day and replaced immediately when the solution becomes visibly contaminated.
  - iv. are ineffective when proper cleaning is not performed before use.
  - v. requires complete immersion in the correct amount of disinfectant for ten minutes after cleaning of all visible residue. Complete immersion means enough liquid to cover all surfaces of the item. Note: if the disinfectant manufacturer's label requires a different immersion time for soaking, you should always follow the label's instructions.
  - vi. Spray disinfectants are for cleaning surfaces only and are not adequate for disinfecting tools and pedicure equipment in the salon.
- B. EPA Registered hospital "one-step" cleaner/ disinfectants may be used for disinfecting pedicure equipment if:
- i. they are EPA registered, hospital, bactericidal, fungicidal and virucidal and have the words 'one-step' on the label.
  - ii. tools and equipment are first cleaned of large amounts of residue.
  - iii. are used exactly as described by the manufacturer's instructions.
- C. All bottles and containers (other than the original manufacturers' container) containing any disinfectant must be properly labeled listing the contents, percentage solution (concentration) and date of mixing.
- D. Surfactant chelating detergents break down residue from pedicure products and are effective in hard water. Hard water contains calcium and magnesium ions, which can inactivate disinfectants and create residue films that are difficult for ordinary detergents to remove.
- E. All brushes used to remove visible debris from the footspa, tub or basin must be properly cleaned and disinfected between each use.
- F. You must record the time of each cleaning procedure in the salon pedicure cleaning log. Keep a log available to show clients. It demonstrates that you regularly clean and disinfect your pedicure equipment, to ensure the customer is protected.
- G. Read and follow the instructions provided with the pedicure equipment to ensure proper use.





**EUROPEAN TOUCH**  
*The World's Finest Pedicure Spas*

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## HISTORY AND NOTES

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## TECHNICAL SUPPORT

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Thank you for purchasing European Touch pedicure spas!

With a staff of fully trained technical support representatives, we are able to answer specific questions about the mechanics of our pedicure spas before, during and after the installation process and throughout the lifetime of the product.

Our multi-lingual staff is available Monday through Friday 8am to 6:30pm Central Time. Please call 800.626.6912 with any questions.

European Touch  
8301 W. Parkland Court  
Milwaukee, WI 53223

t: 800.626.6912 | 414.357.7016 | f: 414.357.7016  
e: [service@europeantouch.com](mailto:service@europeantouch.com) | w: [europeantouch.com](http://europeantouch.com)